



INTERNAL RULES OF CAMPING LES ONCHERES***

Terms and conditions

Conditions of admission

- To be allowed to enter, settle in and stay on the campsite, you must get an authorisation of the manager or his representative. He has the obligation to ensure that the campsite is kept in good order, as well as that the application of these internal regulations is respected.
- The allocation of a location is nominative the tenant must be present for the duration of the stay. Any transfer is prohibited.
- Wearing a single-use bracelet is compulsory for the period from July 1 to August 31 for people over 12 years old staying in the camp site.
- Staying on the Les Onchères campsite implies the agreement of these regulation and a commitment to comply with them.

Reservation conditions

- Are those mentioned in the document designed for this purpose and available on request at Les Onchères campsite.

Police formalities

- Anyone having to stay at least one night in the campsite must first present their identity documents to the manager or his representative and complete the formalities required by the police.
- Minors not accompanied by their parents or a guardian, monitor, adult guide with parental permission will not be admitted to the campsite.

Installation

- The tent or caravan and the equipment must be installed in the location indicated according to the instructions given by the manager or the representative.
- It is forbidden to leave the equipment on the campsite during the closing period.

Reception desk

- The reception office is open from 8:00 a.m. to 8:00 p.m. in July and August. Contact 02 51 39 81 31 for off-season hours.
- At the reception desk you will find all the information on camping services, information on the possibilities of supplying the surroundings and various addresses useful.
- A guest book, a complaints book and a suggestion box are available to campsite users. Complaints will only be taken into consideration if they are signed, dated, as accurate as possible and relating to relatively recent facts.

Royalties

- You must pay the bills at the reception office.
- The day before the departure, users of the campsite are invited to notify the reception office of their departure and to pay their fees.
- Anyone wishing to claim the rates: "Poste", "Orange", "ONF" must present proof.
- The Post or Orange rates are applicable to any family whose member is working or retired, as well as to their minor child. These will be applied with a supporting document. Only one location is allowed.
- Orange retirement people benefit from the postal rate on presentation of supporting documents.
- You will be asked for a certificate of family liability insurance which covers the risks linked to the campsite as well as the members of the family against damage caused to others on arrival at the campsite. If you are unable to present this certificate, you will be offered a paid subscription to FFC insurance; C (the French Federation of Camping and Caravanning; offers campers an associative card known to managers which serves ID and can easily be deposited at the field office. This card also attests to the holder's civil liability is covered during camping.)
- Visitors: are authorized, under the responsibility of their hosts, after having indicated their presence to the reception service and having paid, if necessary, the fee provided. In all cases, visitors' vehicles must park outside the campsite.
- For any departure after 12 noon, it will be charged for an additional day.

Noise and silence

- The use of sound devices, noises and discussions must not be perceived beyond the perimeter of each location.
- From 10:30 p.m., everyone must respect their neighbors' right to rest.

Animals

- At the entrance to the campsite, the tattoo card and the vaccination certificate for dogs and cats must be presented.
- 1st and 2nd category dogs are prohibited.
- Dogs and cats are compulsorily leashed on the campsite and must be attached to the excepted position.
- Dogs and other animals must not be kept free or locked up in the absence of their owners. Pet owners are civilly responsible.

Traffic and parking

- The circulation of motor vehicles is limited to 10 km / h and is prohibited between 10:30 p.m. and 7:30 a.m. (the access doors are closed between these hours).
- The campers vehicles staying there can only be used on the campsite.
- It is prohibited to enter more than one vehicle per location (even to charge a battery)
- Parking is carried out on your pitch (1) in any case your vehicle should obstruct traffic (emergency and service vehicles) or prevent the installation of new arrivals or prevent another camper from accessing his/her location.

Maintenance and appearance of the installations

- It is prohibited to get rid of wastewater on the ground or in the gutter.
- Caravaners and motorhome operators must empty their used water in the toilet blocks.
- Household waste, waste of all kinds, as well as paper must be placed in the trash.
- It is forbidden to deposit glasses and bottles in the trash areas of the campsite. They must be placed in the containers located in the parking lot in front of the reception desk.
- A container for used batteries is available at reception.
- Respect the sanitary facilities after each use.

Security fire

- Open fires (bowls, coals) and barbecue are strictly prohibited. Stoves must be kept in good working order and must not be used in dangerous conditions.
- In the event of a fire, please notify management immediately. Fire extinguishers can be used if necessary. A first aid kit is located at the reception desk.

Theft

- Management has a general obligation to look after the campsite. The camper remains responsible for his own installation and must report to those responsible the presence of any suspicious person.
- In the event of theft, the management declines all responsibility.
- Although security is provided from mid-July to mid-August, users of the campsite are invited to take the usual precautions to protect their equipment.

Games and swimming pool

- Violent games, disturbing for the tranquility of the campers are prohibited.
- Children must always be under the supervision and responsibility of their parents, guardians or legal guardians.
- The presence of an adult is compulsory on swimming pools for children under 12 years old, swimming shorts are strictly prohibited
- Excepted special events, the playgrounds are open from 8:00 a.m. to 10:30 p.m.

Locked garage

- Management is not responsible for the equipment left in the locked garage.
- Unoccupied equipment may not be left on the ground, except with the agreement of management only at the location indicated. A fee, the amount of which is set out in the camping rate, must be paid.

Display

- These internal regulations are displayed at the campsite entrance and at the reception office: they are given to the customer on request.
- It is prohibited to post, advertise or place announcements without management approval.

Infringement of the internal regulations

- In the event that a resident disrupts the stay of other users or does not comply with the provisions of the internal regulations, the manager or his representative may orally or in writing, put him on notice to cease the disturbances.
- In the event of a serious or repeated breach of the rules of procedure and after formal notice by the manager to comply with them, the manager may terminate the contract.
- In the event of a criminal offense, the manager must call the police.

Complaints

- Any customer has the possibility of calling a mediator, within a maximum period of one year from the date of the complaint written by LR / AR. (MTV Médiation Tourisme Voyage _ BP 80303 _ 75823 PARIS CEDEX 17 or HYPERLINK "<http://www.mtv.travel/>"www.mtv.travel/).

(1) Except for the sites where there is a parking space annexed to the site.